OneBill Software Acceptable Use Policy (AUP)

This Acceptable Use Policy ("AUP") outlines the rules and guidelines for using OneBill Software's services and platform. By accessing or using OneBill's services, you ("Customer," "User," or "You") agree to comply with this AUP, as well as our [Terms of Service] and all applicable laws and regulations.

1. Purpose

The purpose of this AUP is to ensure the integrity, security, and lawful use of OneBill's cloud-based platform and related services. This policy is designed to protect our company, our customers, and the internet community from unethical, irresponsible, or illegal activities.

2. Prohibited Uses

You may not use OneBill services to engage in, promote, or facilitate any activity that:

- **Violates Laws or Regulations:**
  Engages in conduct that is unlawful or violates any local, state, national, or international law or regulation.
- **Infringes Intellectual Property Rights:**
  Involves unauthorized use, reproduction, or distribution of copyrighted material, trademarks, trade secrets, or other intellectual property rights.
- **Promotes Harmful or Offensive Content:**
  Transmits or disseminates material that is harassing, abusive, threatening, defamatory, obscene, hateful, or discriminatory based on race, gender, religion, nationality, sexual orientation, or any other protected characteristic.
- **Encourages Violence or Illegal Activities:**
  Contains or promotes hate speech, terrorism, violence, financial scams, or illegal activities including fraud, money laundering, or criminal exploitation.
- **Distributes Restricted or Controlled Goods:**
  Facilitates the sale or distribution of illegal drugs, controlled substances, prescription medications, weapons, or related paraphernalia.
- **Engages in Adult or Sexually Explicit Content:**
  Includes pornography, escort services, adult content, or other sexually explicit materials or services.

- **Violates System or Network Security:**
  Attempts to gain unauthorized access to systems, services, or data; introduces malware or viruses; performs denial-of-service attacks; or otherwise disrupts the operation or integrity of the platform.
- **Engages in Deceptive or Fraudulent Business Practices:**
  Misrepresents your identity, business purpose, or falsely claims affiliation with any person or organization.

3. Customer Responsibilities

- **Accurate Representation:**
  You must provide accurate, complete, and truthful information about your business when registering for OneBill services.
- **Ongoing Compliance:**
  You are responsible for ensuring your use of OneBill's services remains compliant with this AUP at all times, including any usage by your employees, contractors, or end users.

4. Enforcement & Consequences

OneBill reserves the right to monitor usage, investigate any suspected violations of this AUP, and take appropriate actions, which may include:

- Issuing warnings
- Suspending or terminating access to the platform
- Reporting violations to law enforcement or regulatory authorities
- Pursuing legal remedies

We reserve the right to refuse service to any customer or terminate access at our sole discretion if we determine that your conduct violates this AUP or poses a risk to OneBill or its customers.

5. Reporting Violations

If you become aware of any violation of this AUP, please report it immediately to **[compliance@onebillsoftware.com]** or your account representative.